



Certified Professional Mediator

Vskills Certifications

Vskills Brochure



Skills for a secure future

Certified Professional Mediator

Mediation is a structured and facilitated process of dispute resolution where a neutral third party, known as the mediator, assists two or more parties in reaching a mutually agreeable solution to their conflict. Unlike arbitration or litigation, where decisions are imposed by a judge or arbitrator, mediation empowers the parties involved to maintain control over the outcome. The mediator facilitates constructive communication, helps clarify issues, explores underlying interests and concerns, and guides the parties towards generating options and negotiating a settlement.

A Professional Mediator is a trained and certified individual who facilitates negotiations and conflict resolution between parties in a neutral and impartial manner. Their primary role is to help disputing parties communicate effectively, identify their underlying interests, explore possible solutions, and reach a mutually acceptable agreement. Professional mediators work in various fields, including family law, commercial disputes, workplace conflicts, community issues, and international disputes.

Why should one take Certified Professional Mediator?

Professional Mediator is highly relevant to organizations for several compelling reasons:

- ✓ **Effective Conflict Resolution:** Mediation offers a less adversarial and more collaborative approach to resolving disputes compared to court proceedings, and can often resolve disputes more quickly than traditional legal processes, providing timely relief and solutions for the parties involved.
- ✓ **Cost-Efficiency:** Mediation is generally less expensive than litigation, as it involves fewer legal fees, court costs, and associated expenses.
- ✓ **Preservation of Relationships:** Mediators facilitate open communication, helping parties understand each other's perspectives and work toward mutually beneficial solutions.
- ✓ **Confidentiality:** Mediation is a confidential process, unlike court cases, which are typically public. This privacy can be crucial for sensitive matters.
- ✓ **Empowerment of Parties:** Mediation empowers parties to control the outcome of their dispute, rather than having a decision imposed by a judge or arbitrator.
- ✓ **Versatility:** Professional mediators can handle disputes in various contexts, including family, commercial, workplace, community, and international settings.
- ✓ **Reduction of Court Backlogs:** By resolving disputes out of court, mediators help reduce the caseload of the judicial system, allowing courts to focus on cases that require judicial intervention.
- ✓ **Promoting Peaceful Resolution:** Mediation promotes a culture of peaceful and constructive conflict resolution, reducing the adversarial nature of disputes.
- ✓ **Compliance with Legal Requirements:** some jurisdictions, mediation is a required step before certain types of cases can proceed to court, making the role of professional mediators legally relevant.
- ✓ **Professional and Ethical Standards:** Professional mediators adhere to strict ethical and professional standards, ensuring high-quality and reliable mediation services.

Who will benefit from taking Certified Professional Mediator?

Several groups of individuals can benefit significantly from obtaining a Certified Professional Mediator:

- ✓ Legal Professionals
- ✓ Business Professionals
- ✓ Social Workers and Counselors
- ✓ Government and Public Sector Employees
- ✓ Non-Profit and NGO Workers
- ✓ Real Estate and Property Managers
- ✓ Individuals Seeking Career Change
- ✓ Aspiring Mediators
- ✓ Professionals in International Relations

Test Details

- **Duration:** 60 minutes
- **No. of questions:** 50
- **Maximum marks:** 50, Passing marks: 25 (50%)

There is no negative marking in this module.

Fee Structure

Rs. 3,499/- (Excludes taxes)*

*Fees may change without prior notice, please refer <http://www.vskills.in> for updated fees

Companies that hire Vskills Certified Professional Mediator Professionals

Professionals holding a Certified Professional Mediator can find opportunities across various industries and sectors where enhancing employee satisfaction, retention, and productivity is valued, including:

- ✓ Large Corporations
- ✓ Consulting Firms
- ✓ Technology Companies
- ✓ Healthcare Organizations
- ✓ Financial Services
- ✓ Manufacturing and Industrial Companies
- ✓ Retail and Hospitality
- ✓ Education and Nonprofit Organizations
- ✓ Startups and Small Businesses

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Certifications

► Accounting, Banking & Finance

- Certified GST Professional
- Certified AML- KYC Compliance Officer
- Certified Business Accountant
- Certified BASEL III Professional
- Certified GAAP Accounting Standards Professional
- Certified Treasury Markets Professional

► Big Data

- Certified Hadoop and Mapreduce Professional

► Cloud Computing

- Certified Cloud Computing Professional

► Design

- Certified Interior Designer

► Digital Media

- Certified Social Media Marketing Professional
- Certified Inbound Marketing Professional
- Certified Digital Marketing Professional

► Foreign Trade

- Certified Export Import (Foreign Trade) Professional

► Health, Nutrition and Well Being

- Certified Fitness Instructor

► Hospitality

- Certified Restaurant Team Member (Hospitality)

► Human Resources

- Certified HR Compensation Manager
- Certified HR Staffing Manager
- Certified Human Resources Manager
- Certified Performance Appraisal Manager

► Office Skills

- Certified Data Entry Operator
- Certified Office Administrator

► Project Management

- Certified Master in Project Management
- Certified Scrum Specialist

► Real Estate

- Certified Real Estate Consultant

► Marketing

- Certified Marketing Manager

► Quality

- Certified Six Sigma Green Belt Professional
- Certified Six Sigma Black Belt Professional
- Certified TQM Professional

► Logistics & Supply Chain Management

- Certified International Logistics Professional
- Certified Logistics & SCM Professional
- Certified Supply Chain Management Professional

► Legal

- Certified IPR & Legal Manager
- Certified Labour Law Analyst
- Certified Business Law Analyst
- Certified Corporate Law Analyst

► Information Technology

- Certified Angular JS Professional
- Certified Basic Network Support Professional
- Certified Business Intelligence Professional
- Certified Core Java Developer
- Certified E-commerce Professional
- Certified IT Support Professional
- Certified PHP Professional
- Certified Selenium Professional

► Mobile Application Development

- Certified Android Apps Developer
- Certified iPhone Apps Developer

► Security

- Certified Ethical Hacking and Security Professional
- Certified Network Security Professional

► Management

- Certified Corporate Governance Professional
- Certified Corporate Social Responsibility Professional
- Certified Leadership Skills Professional

► Life Skills

- Certified Business Communication Specialist
- Certified Public Relations Officer

► Media

- Certified Advertising Manager
- Certified Advertising Sales Professional

► Sales, BPO

- Certified Sales Manager
- Certified Telesales Executive

& many more job related certifications

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